



NATIONALLY RECOGNISED
TRAINING

RTO 1847

STEPS

**EDUCATION
& TRAINING**



IN THIS ISSUE

Your News	PAGE 2
Your Community	PAGE 4
Student Profile	PAGE 5
Classroom Gallery	PAGE 6
Events & Achievements	PAGE 7

COMMUNITY NEWS

*Better skills, better job,
better life*

YOUR NEWS



HAVE YOU JOINED THE SLPET PROGRAM YET?

The Settlement Language Pathways to Employment and Training (SLPET) program can provide you with:

- 200 hours of additional English language tuition
- 80 hours of work experience

Find out more by contacting your local office:

📞 (08) 8950 7600 - Alice Springs

📞 (08) 8925 5600 - Casuarina

📞 (08) 7922 5700 - Palmerston



NEW CHANGES TO THE AMEP

Learn English for longer!

New and returning students can now:

- Access unlimited hours of free English lessons
- Enrol, commence, and complete English tuition with no time limits

Call us today for information on eligibility or to start your free English lessons with STEPS.

Better SKILLS
better JOB
better LIFE



GET WORK-READY WITH OUR BUSINESS COURSE

Did you know that we have classes that can improve your skills in Microsoft Word?

Join our business course and expand your work ready skills!

Find out more by contacting your local office:

📞 (08) 8950 7600 - Alice Springs

📞 (08) 8925 5600 - Casuarina

📞 (08) 7922 5700 - Palmerston



KATHERINE'S COMMUNITY GARDEN

Our SEE students in Katherine have been busy building their own garden, they prepared the garden beds and planted vegetables. The corn patch is growing well and will soon be ready for picking!



"My English is much better and it is easy for me to have conversations with my friends"

Alissa



MEET YOUR CHILD'S NEW BEST FRIEND: INTRODUCING OUR CRECHE MANAGER VENA

What's your favourite thing about working at the creche?

I love the diversity of the children that I am meeting every time. Just learning different cultures and getting to talk to the parents and learn new languages is amazing.

What language is spoken in the creche?

We mostly speak English, but we also understand the importance of language when it comes to making a child comfortable. We make sure that we learn the basics of a child's native language when they are brought into the creche, as that's the language they speak at home.

I just try to accommodate the kids so that they know that if they need toileting help or they want milk or food, we understand. Some of the children may be scared at first in the space so it's important to make them feel welcome by speaking those familiar words to them.

Describe an average day at the creche...

At the creche we make weekly and monthly programs specifically for each child. The monthly is in terms of what we are hoping that the child will achieve and what the outcomes will be at the end of the month. Whether it's toilet training, or if babies are starting to walk, we can help them with their growth models.

With the weekly programs, we pick up a topic and see what the children are interested in and extend on that. Maybe the children are interested in something to do with cars or airplanes or weather, we try to incorporate that into what they do.

What kind of outcomes have you seen in the children?

We've had young babies come in, like four or six months old and now they're big boys and girls and they're starting to talk – it's just amazing to see the journey. I think all our children all do amazing things, they are different people when they leave this place, which is what we want because we want them to be able to integrate into the community with ease.

When they leave the creche, they are talking so well and most of them go off to pre-school and they're just so brilliant and bright. It's about giving them a strong start to life.

What recommendations do you have to first time or nervous parents at the creche?

The first thing we say to parents is that this is a safe space, and we know how to look after your children. We are there to make the children as much at home as possible. Any way we can help, we do that.

I also remind them that they're just next door and they can come and check in at any time. Someone can go to the gate and talk to them, let them know how their child is doing. Give us some time and give us a chance and they'll be at peace in the classroom.



STEPS AMEP STUDENT DIARY: RABIA CHREKI

Rabia Chreki has been learning English in the Adult Migrant English Program (AMEP) in Alice Springs. She enjoys the teaching style and likes "meeting with different cultured students and studying English with the kindest teachers."

Three years ago, Rabia moved from Syria to Australia with her husband and children.

"I'm very happy with my choice to come to Australia because I found everything is good for me and my family," Rabia said.

When she arrived, she knew how important it was to learn English for her new life in Alice Springs.

She began studying at STEPS AMEP over two years ago and wants to share her experience.

What advice would you give someone who is new to Australia?

The most important advice I give to anyone who comes to Australia is that they must learn English before they can communicate with people easily, and they should understand that life in Australia depends on job.

What was your life like before you moved to Australia?

I lived in Syria. My life was very difficult before I moved to Australia because of the war in my country.

What did you know about Australia before coming here?

I knew about Australia before coming here. It's a secular country and respects its citizens and provides them with a good life.

What have been your biggest challenges in Australia?

My first and biggest challenge is how to speak English.

What do you like about your job?

I am a pharmacy assistant because helping people makes me happy and I like to communicate with a lot of different people.

What achievement are you most proud of?

Now, I can communicate with people because I can speak English fairly well.

What are your goals for the future?

Speak English fluently.

YOUR COMMUNITY

IN ALICE: A NEW LIFE, NEW LANGUAGE AND NEW OPPORTUNITIES

Reuniting her family, building a life in a new country, learning English for the first time; a lot has happened in two short years for Awur Mabior Yaar Dupho.

It wasn't long ago that Awur first came to Australia with her two young children, joining her husband who has been living and working here for the past 15 years.

Born in South Sudan, starting a new life in a new country has meant big changes for Awur—but it was something that she wanted.

"I like Australia because many things have changed for me—my life is good."

"I came from South Sudan.

"Life in South Sudan is terrible. Hospital, food, everything is not good... people fighting.

"In Australia, everything is good, now I am very happy," she said.

With her family together again, and making a new life in Alice Springs, Awur started taking English lessons at the STEPS Adult Migrant English Program (AMEP).

When she first came to class, she said, she didn't speak any English and it was very hard.

"I like to talk to people, but it was problem when my speaking was not good."

Awur's husband had to do a lot of translating when she first arrived, but she said now he speaks English with her to help build her language skills.



Now that Awur is more confident with her English skills, she is focusing on achieving her career goals and has found a lot of support at STEPS AMEP.

"I want to work in childcare.

"I worked childcare in South Sudan for three years," she said.

Awur recently gained a first aid certificate. STEP AMEP Manager Philip Allnutt supported her through the training and said it's wonderful to see her work towards a career she is passionate about.

"She worked as a childcare worker in Bor in South Sudan and she's just a natural in the area – she'll be very good," Philip said.

Awur has been studying at STEPS for two years, Philip said when he thinks about the difference from her first day to now it is astounding.

"When I first met Awur she was quiet and didn't have the language skills to converse and now she's confident, engaged, she's able to be understood and be herself – she's effervescent.

"That's the power of language, it is more than just communication, it can build confidence, connections and opportunities," he said.

Philip said at STEPS Awur is taking concrete steps to reaching her employment goals.

"She has attained her First Aid Certificate and is learning to write a

resume and looking at gaining further qualifications."

Want to learn English? Start your learning journey and further build your English language skills with STEPS AMEP. We have classes in Casuarina, Palmerston and Alice Springs. Call 1300 585 868 to find out more about classes in Casuarina and Palmerston and 08 8950 7600 for classes in Alice Springs.

“I like to talk to people, but it was problem when my speaking was not good.”

~ Awur

“I APPLIED SO MANY TIMES”: ONLINE LEARNING ENDED LINA'S LONG JOB SEARCH.

After three years of unsuccessful job searching, Lina Stiller studied online and has started a career she cares about.

In her home country, Papua New Guinea, Lina worked in retail for many years.

When she moved to Darwin in 2017, she began searching for a job in the industry but had no luck.

"I have a lot of experience as a shop assistant and an assistant manager," Lina said.

"I applied so many times, in Big W, Kmart and other places and nothing came back to me," she said.

Unable to find the right job, Lina found work as a cleaner while she continued to look for other employment.

While she combed the internet for opportunities, she came across an online course in aged care.

The training was available through Skills for Education and Employment and was an 18-week course that studied a CHC33015 Certificate III in Individual Support with STEPS Education and Training College.

Lina said she immediately thought it was meant to be because she discovered she had a passion for working with seniors when she previously volunteered in a social support role.

She said she thought she would be well-suited to work in aged care.

"I'd really like to get this job because it was my talent or gift.

"I'd really like to look after older people," Lina said.

She said once she enrolled in the course, she put all her time and effort into studying.

"I quit my cleaning job and stayed home and was really concentrating on my course."

Working diligently paid off because after Lina completed her work placement, she was offered a role in aged care.

Lina said she was very happy in her new job and, because of her training and the extra support she received from her trainer, she was confident in her knowledge and skill.

Lina had no experience with online learning before but said she was glad she made the decision to study remotely.

She said her trainer supported her and tailored the course for her at times when she needed additional support because English is her second language.

"I wouldn't have completed my course and be where I am without Tanya."

"She is a very open-hearted person," Lina said.

Lina's online trainer from STEPS, Tanya Mathews, was not surprised that Lina found employment so quickly.

"Lina was really committed to her study, right from the start.

“She wanted to work with vulnerable people in the community and gain secure employment to support herself and her family.”

"Her commitment and attitude to her care role has created this success for herself and is why she was hired from her placement," she said.

Tanya said being a part of Lina's learning journey and seeing her growth and success was a highlight.

"Not only did I see progression in Lina with her study but what was really beautiful to see was that she advanced her skillset considerably in her language and literacy.

"Lina's confidence level when she finished was outstanding, she knew her job and she knew what she was required to do," Tanya said.

If you are interested in studying a CHC33015 Certificate III in Individual Support, check your eligibility by contacting individualsupport@stepsgroup.com.au or call 1300 131 965.



The Skills for Education and Employment (SEE) program is funded by the Australian Government Department of Education, Skills and Employment

IN THE CLASSROOM

Our classroom is more than just a space to learn, it's the centre of our AMEP and SEE community.



Thi Tuyet Vo receives her Certificate of Completion from STEPS in Casuarina.



Palmerston student Moreen from receives her First Aid Certificate.



Working on the "Community Tablecloth" for the art exhibition during International Women's Week celebrations.



Palmerston celebrates International Women's Day with the IWD Cultural Fusion of Fashion and Food.



Palmerston student Deb receives her award.



SEE students in Katherine learn concreting skills to make a fire pit.



Casuarina celebrates Harmony Day.



The Palmerston Skills for Education & Employment (SEE) class attends the Sea Darwin Bombing of Darwin Commemoration Cruise.



SEE students in Katherine.



Palmerston celebrates Harmony Day.

EVENTS



LET'S GET SEWING!

We are starting a sewing group for all skill levels.

If you would like to join us for a sew and a chat on:

Casuarina: Every Friday from 8.30am - 2pm, with Naomi as our new teacher.

Palmerston: Every Friday from 8:30am - 2pm.

To join us, contact your local office:

(08) 8950 7600 - Alice Springs

(08) 8925 5600 - Casuarina

(08) 7922 5700 - Palmerston



INTERNATIONAL WOMENS DAY

We celebrated International Women's Day with the IWD Cultural Fusion of Fashion and Food, it was hosted by STEPS in Palmerston and sponsored by the Northern Territory Government and City of Palmerston and it was amazing!



DANCE CLASSES IN PALMERSTON!

Join us for an hour of dancing, every Wednesday from 10:30 am.



MEET OUR TRAINER

Meet our newest STEPS AMEP trainer, Anne McGown!

Can you tell me about yourself?

I am a semi-retired teacher in Alice Springs. I enjoy teaching students who need support. I have worked in Singapore and Australia. My hobbies are attending community events as a St. Johns Ambulance volunteer, gardening, and playing the piano.

What is your favourite part of your job so far?

Getting to develop a good relationship with each student. I like that the students come from many different countries.

What is the most valuable thing that you have learned in your role?

It is important to listen to what the students want and then tailor the lesson to meet these needs.

What do you enjoy most about teaching?

Helping my students to succeed.

ACHIEVEMENTS



Well done to all our Casuarina and Palmerston students who undertook their Provide Responsible Service of Gambling certificates. Congratulations! We look forward to seeing more of your achievements in future.



A HUGE congratulations to our Palmerston and Casuarina campus stuents for their success at White Card training. All 11 students passed! Well done on your outstanding achievement.

Online

CHC33015

CERTIFICATE III IN INDIVIDUAL SUPPORT

Our courses are designed to help students get the skills they need for careers as personal carers, support workers, kitchen staff, cleaners, and many other roles.

Email individualsupport@stepsgroup.com.au
for more information

Call us today
on 1300 131 965



Featured Australian slang

"Bathers"

(bay-thers)

Meaning: A swimming costume,
bikini, or swimming shorts



AMEP
FACEBOOK
PAGE

Connect with us on Facebook for up
to date AMEP news and events.

[www.facebook.com/
STEPSEducationandTraining](https://www.facebook.com/STEPSEducationandTraining)

GET THE BEST START WITH THE AMEP FREE ENGLISH LESSONS

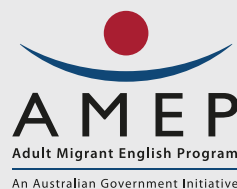


Learn practical English to help you access services, work,
study, and enjoy your life in Australia!

We welcome both new students, and returning students.
Call us today for information on eligibility or to start your
free English lessons with STEPS.

1300 585 868

For translation services call the Translating and
Interpreting Service (TIS National) on 131 450 before
phoning.



STEPS **EDUCATION
& TRAINING**



NATIONALLY RECOGNISED
TRAINING

RTO 1847

We welcome new students, get in touch with us on
1300 585 868 or visit www.stepsamep.com.au

The Adult Migrant English Program (AMEP) is funded by the Australian Government Department of Home Affairs.
The Skills for Education and Employment (SEE) program is funded by the Australian Government Department of Education, Skills and Employment